



12 BATH STREET • ASHBY DE LA ZOUCH • LEICESTERSHIRE • LE65 2FH

COVID-19 4th July Opening Statement

We are pleased to announce that The Vine Restaurant & Cocktail Bar will be opening its doors on the 4th July from 10:00AM.

Our reservation system will be re-launching on Monday 29th June at 00:00. We thank you for bearing with us while our booking system has been altered to allow for social distancing.

As our dining room capacity has been significantly reduced to allow for social distancing, we shall be pre-authorising customer cards for restaurant bookings on Thursday, Friday & Saturday evenings. Customers will be only be charged in the event of a no-show at a rate of £10.00 per person.

Our tables have been reorganised to allow for social distancing, we ask that you remain seated at all times unless necessary as to reduce any possible risk.

We will be launching reduced food and drink menus which will go live shortly.

When you arrive at the venue, if it is during a peak trading time you will be greeted at the front entrance by a member of our team. They will check your booking reference code and then escort you to your table, whether this is in the main bar or the dining room. While moving around the venue please be mindful of other guests and maintain a distance of at least 1 metre from other customers and staff.

In the main bar, we have implemented a brand-new mobile ordering platform exclusively for drinks, there will be a QR code next to your table number – simply scan this to get started. Drinks tables will have an allocated time slot of 1 hour and 15 minutes that must be adhered to.

In the restaurant, it will be table service as normal. A member of our waiting staff will come to you once you have been seated by the entrance host. Dining tables will have an allocated time slot of 2 hours. Please be aware that if you would like to move through to our bar area after your meal, you will need to book a separate drinks table.

Our primary responsibility will be to ensure a safe and clean environment for our guests and colleagues to enjoy together. There will be a few steps that you will need to follow when arriving at The Vine such as hand sanitising on arrival and maintaining social distance. These rules will be listed around the venue and staff will enforce them also. Please be aware that if any of these rules are not adhered to whilst on site, we reserve the right to refuse service.

We look forward to welcoming you all back into our new normal very soon!

The Vine Team

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